

RESERVATION TERMS AND CONDITIONS

These Reservation Terms and Conditions ("Terms") govern the online reservation of Safe Deposit Boxes ("SDB") with The Reserve Pte. Ltd. ("The Reserve") at The Reserve Vault. By submitting a reservation and making payment through The Reserve's online platform, the applicant ("the Customer") acknowledges and agrees to the following:

1. **Reservation and Payment**
The Customer acknowledges that the online reservation and payment serve to secure the selected SDB type, rental period, and, where applicable, any Loss Protection option. The payment collected constitutes advance payment for the full rental period selected and, where applicable, for any Loss Protection coverage chosen. The SDB shall not be deemed active, and no rental term shall commence, until the account has been duly established and approved by The Reserve.
2. **Account Activation and Due Diligence**
The Customer, as the Licensee, must appear in-person at *The Reserve Vault* to complete all account setup formalities, and activate the box. Activation and commencement of the rental term are subject to the successful completion of The Reserve's due diligence requirements.
3. **Completion Deadline**
The Customer must complete all account setup and due diligence requirements within thirty (30) calendar days from the date of reservation. If the Customer fails to do so, The Reserve may, at its sole discretion, either (a) commence the rental term automatically, or (b) cancel the reservation without prior notice.
4. **Refund Policy**
Any refund, where applicable, shall be governed by The Reserve's Safe Deposit Box Terms and Conditions, including but not limited to provisions relating to prepaid fees, termination, and refund eligibility.
5. **Applicability of Safe Deposit Box Terms and Conditions**
These Terms form part of, and are subject to, The Reserve's Safe Deposit Box Terms and Conditions, as may be amended from time to time. In the event of any inconsistency, the Safe Deposit Box Terms and Conditions shall prevail.
6. **Non-Transferability**
The reservation is personal to the Customer and may not be transferred, assigned, or otherwise conveyed without the prior written consent of The Reserve.
7. **Acknowledgment**
By submitting this reservation, the Customer confirms that all information provided is true and accurate and that they have read, understood, and agreed to be bound by these Terms and The Reserve's Safe Deposit Box Terms and Conditions.